



# BODY-WORN CAMERAS PROTECT ESSENTIAL WORKERS

CAPTURE EVIDENCE, DETER AGGRESSION & PROVIDE PEACE OF MIND  
FOR THOSE RISKING THEIR LIVES DURING THE CURRENT PANDEMIC.

## CHALLENGE

Essential workers around the world are risking COVID-19 infection on a daily basis to ensure emergency services are available, waste is collected, public transport still operates, and supermarkets remain open. In the midst of a health crisis, a change in the public's behavior when interacting with workers can increase the level of risk to those on the frontline. With reports of interference, aggression and even violence against essential workers increasing, and the all too real risk of contamination through human contact ever-present, employers have a duty of care for their employees, ensuring the safety of those key workers who are keeping communities functioning.

## SOLUTION

Motorola Solutions is committed to innovating technologies designed to protect people and communities, including looking at the existing technology we have in the market that can help protect staff and support employers during the current healthcare challenge.

The Motorola Solutions [VT100](#) body-worn camera is a small, unobtrusive device specifically designed for commercial businesses and has proven to deter public aggression towards workers while capturing evidential footage when necessary. In addition to recording interactions, the cameras provide an added sense of security to those wearing them, knowing that help is at hand with the push of a button.

During the current COVID-19 pandemic, verbal and physical abuse, including deliberate [coughing and spitting](#) on frontline workers, has been documented within stores from Missouri and Massachusetts to the United Kingdom. Leading supermarket chains in the UK have issued VT100 cameras to staff assigned to enforcing social distancing rules in the store.

During such incidents, the employee can verbally notify the aggressor of the fact they are wearing a body-worn camera, often de-escalating the situation right away. However, in cases where the abuse continues, the VT100 is activated by the employee simply with a one-push press on the device.

This initiates recording, and when used in combination with the employer's [fixed video security system](#), can prompt an alarm and live video stream to the control room, alerting security staff to the incident, and allowing immediate assessment of the situation. The benefit of this integration is that body-worn footage is available alongside CCTV, giving an overall view of the incident as it unfolds, including the perspective of the staff member involved. Should the need arise, the body-worn camera footage can be shared with law enforcement officials to aid investigation and potentially prosecution. Often, this minimizes the amount of time required to convict an offender, and reduces the emotional impact on the victim by alleviating the need to appear in court. The [VideoManager](#) evidence management system where footage is stored and managed, produces an audit trail on each recorded encounter, ensuring the traceability that court systems demand.



Motorola Solutions proudly manufactures and deploys the sophisticated, cutting-edge communications, software, video security and analytics technologies that keep communities and nations safe. We have been on the frontlines with federal, state and local governments, including in times of crisis, for over 90 years. Today, our 17,000 innovators, engineers and manufacturing specialists are eager to help address critical gaps in the availability of medical and health management technology needed to fight the COVID-19 pandemic. We are pleased to apply these innovations to our fixed video security and analytics solutions to deliver greater intelligence and stronger detection capabilities to help curb the spread of this virus.

**MOTOROLA SOLUTIONS STANDS READY  
TO SERVE OUR COUNTRY IN THIS  
MOMENT THAT MATTERS.**

Ensuring the VT100 is fast and simple to integrate within any organization, be it a hospital, supermarket, or railway station, means that deployment during this global crisis is rapid and uncomplicated. The installation of a VT100 system is cost-effective and simple. It can be suited to any company's IT infrastructure, networking and staff shift patterns. And the cameras are intuitive to use, requiring minimal operational training for employees. And with heightened awareness of contamination, the system's minimal-touch camera allocation capability ensures staff will only come into contact with their own VT100, and nothing else in the camera allocation system; reducing risk and disruption. Workers simply swipe their RFID cards to be allocated a camera.

During times of uncertainty, protecting essential workers and providing them with the tools to do their job safely and without fear is crucial. By leveraging Motorola Solutions body-worn camera technology, organizations can ensure their employees are equipped to protect themselves and the public.

